



Financial Policy

- 1. In order to be respectful of other patient's needs, please be courteous and call our office promptly if you are unavailable to attend an appointment. Any appointments that are not canceled within 48 hours, are subject to a \$50 cancellation fee.**
2. Checks, credit cards (MC/Visa, Discover, American Express), and cash are accepted.
3. Patient financing is available through Care Credit for reasonable monthly payments.
4. A 5% courtesy reduction is given to all cash or check payments paid in full on the day of treatment for balances exceeding \$1000.00.
5. We request that Emergency visits be paid in full on the date of service. If insurance can be filed, our patients will be reimbursed the credit upon receipt of payment from the insurance carrier.
6. All balances exceeding 60 days past due will be charged a late fee of 1.5% of the outstanding balance monthly. Our office reserves the right to use a collection agency for delinquent accounts, subject to patient-responsible legal fees and collections costs.
7. Because we are a small business, we are unable to accept postdated checks or provide extended patient financing at this time.
8. All dental lab work will require a 50% down payment prior to submission to the lab, and the remainder of the balance will be due upon delivery.
9. We request a \$50 deposit for scheduled appointments of 2 hours or greater. The deposit will be credited toward the scheduled dental work. Unfortunately, if the appointment is missed without a 48 hour notice, the deposit will not be refunded.

Thank you for the opportunity to serve you. If you have any questions, please feel free to ask us. Please sign the acknowledgement to confirm that you have read and understand the Financial Policy.